



DATE:
5 February 2026

Dear Healthcare Professional,

We are writing to provide an update regarding the targeted recall of infant formula that we initiated in light of evolving authorities' guidance. First and foremost, we would like to reassure you that our products are safe for consumption.

Ensuring the safety and quality of infant nutrition is our highest priority. We operate extremely strict quality and food safety controls every day across all our factories. Each batch of infant formula is subject to rigorous testing and multiple quality checks before release, in accordance with applicable regulatory requirements.

This week, the European Food Safety Authority (EFSA) published a scientific risk assessment on cereulide. As there is currently no established regulatory safety threshold for cereulide in infant formula, authorities and manufacturers have applied conservative, precautionary approaches. Cereulide is a heatstable toxin that can be produced under specific conditions and is primarily associated with acute gastrointestinal symptoms, most notably vomiting, when present at sufficiently high levels. Importantly, the detection of cereulide does not imply the presence of viable microorganisms, and trace detection does not indicate a confirmed health risk.

Considering the evolving EFSA and national authorities' guidance, and to remain fully aligned with precautionary, science-based expectations, Danone has decided to implement a voluntary and precautionary recall. This recall applies to all batches manufactured using a specific ingredient that may potentially contain cereulide, even though no safety issue has been confirmed.

All batches within the scope of this recall were produced and commercialized during clearly defined production periods, which are detailed in the annex accompanying this letter. Products manufactured and placed on the market outside of these impacted batches are not affected and remain suitable for continued use in accordance with their intended purpose.

The recall is being carried out in close collaboration with the competent authorities in the relevant markets.



Additionally we have taken the following actions:

- We have stopped sourcing from the supplier concerned.
- We have implemented additional ingredient-level controls, further strengthening our already stringent quality and food safety systems.

At the same time, we are fully focused on replenishing stocks and on continuing to provide parents and families with safe products they can trust. We recognize that this situation may have caused concern for parents and caregivers and may have placed additional pressure on you in supporting them. We greatly appreciate your continued role in providing reassurance and guidance during this period.

We kindly ask for your support with the following:

- Please verify whether any product supplied to or used by your patients originates from the affected batches (a detailed batch list is provided in the annex).
- Reassure parents and caregivers that all products not included in the recall remain suitable for continued use in accordance with their intended purpose.
- Our Careline and Medical teams remain available to support you in patient discussions and to address any questions that may arise.

We recognize the trust that healthcare professionals and parents place in infant nutrition products. We remain fully committed to the highest standards of quality, safety, and regulatory compliance in all markets where we operate. We are managing this situation with transparency, scientific rigor, and diligence, and we will continue to keep you informed as appropriate.

We sincerely thank you for your continued collaboration and for the essential role you play in supporting infants and their families.

Yours sincerely,

Zoe van Zyl,
Medica Affairs & Market Access Director



Attachment 1

SKU Code	Product	Batch code
153002	APTAMIL AR 2, ENG 24X400G	20260924
172972	APTAMIL PRONUTRA 1 ENG, 24X400G	20261118
		20261213
172977	BEBELAC 1 ALB 24X400G	20270207
173641	APTAMIL 3 6X800G CR/SL	20260619
		20260718
		20260910
		20261129
		20261218
173672	APTAMIL 2 6X800G CR/SL	20260619
		20260719
		20260908
		20261026
		20261130
		20261219
173674	APTAMIL 1 6X800G CR/SL	20260727
		20261101
		20261127
175505	APTAMIL PRONUTRA 2 ENG, 24X400G	20260813
		20261014
		20261114
		20261222
		20270127
203818	APTAMIL PRONUTRA 2 3X1200G	20261212
		20270218
203819	APTAMIL PRONUTRA 1 3X1200G	20261211



208113	APTAMIL 3 6X800G CR SL	20270218
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